

## I'm going to Whitehaven Library



## Before I go to the library

I'm going to Whitehaven Library.



If I am nervous about going I can talk to someone and ask questions first.

I can call 01946 506400.



I can ask the person for a tour of the library.

Or, I can go to the website and take a virtual tour of the library.

<https://www.cumberland.gov.uk/libraries-and-archives/virtual-tours-our-libraries>



## When I Arrive/Going In

The entrance doors are automatic.  
The first set will open away from me, the inside set will open towards me.



Just inside the second set of doors, to the left, there is a Book Returns Box.  
I can put books I want to return in there.



There are people who work at the library who I can talk to.



All of the Library staff will wear a green name badge showing their photograph and name.



## About the Library

The library is often a quiet place where people talk quietly, relax and read books.



Sometimes it might be noisy. If it is noisy, I can talk to a member of staff.



The library has ...

**Monday:** Rhyme Time – 10:00am-10:45am

**Tuesday:** English Café – 10:00am-12:00pm  
(term-time only)

Knit & Natter – 1:00pm-3:00pm

Lego Club – 3:30pm-5:00pm

**Thursday:** Gaming Club – 4:00pm-6:00pm

**Friday:** Console Club – 3:45pm-4:45pm

It can be very noisy at these times.



When it is too noisy I can request some ear defenders from a member of library staff.



The library also has events and information displays.



I can find out what is happening on posters in the library, or on the Facebook Page.



## How I become a member of the Library?

When I get to the library I will go to the Welcome Desk.  
I will talk to someone who works there to become a member.



I will tell them my name, address, date of birth, telephone number and email address (if I have one).

If I am over 18, I will show them identification. This can be a driving licence, bank statement or household bill (dated within the last 3 months).

People under the age of 16 do not need to provide identification.



I will be given a library card and a password.



## When I Visit the Library

In the library there will be shelves of books. Fiction and non-fiction.

Fiction books are stories. Non-fiction books are facts.



There are books and audiobooks on CD for children, teens and adults.



There are collections for mental health and wellbeing.  
One for adults, for teens and for children.



There are places I can sit in a chair to read a book or work.








In the library there are toilet facilities I can use.

They are located halfway down the corridor and have a blue door.  
I will need a key to unlock the toilet door.

I can ask a member of staff at the Welcome Desk for it.  
I will return the key to the welcome desk when I have finished with it.





<p>I can borrow books, audio books, to take home for 3 weeks.</p>	
<p>The staff will show me how to borrow the book or other item and tell me when I need to bring it back to the library.</p>	
<p>I can also renew my books online from home. I can ask the library to find a book that I want. The library staff can show me how to do this.</p>	
<p>The library has computers. The computers are free to use for up to 2 hours per day.  I can use the free wi-fi.</p>	
<p>To log onto the computers I will need to enter my Library card number and my password (Pin number).</p>	

When I am ready to print, I can use the kiosk that is near the computers to release and pay for my printing.

To use the kiosk, I will need my Library membership number & password and money.

20p per black and white copies  
30p per colour copies.



Or, I can go to a member of staff and ask for my print-outs and pay for them.

I will have to pay to print out:  
20p per black and white copies  
30p per colour copies.



I can photocopy things. I will have to pay for this:  
20p per black and white copies  
30p per colour copies.

I can ask a member of staff to help me.



I can use the Tiny Tablet.  
This is an ironic name.  
It is very big.



The library offers regular  
Autism Sessions with extra  
resources including sensory  
equipment.

These sessions are every  
Friday, 1.30pm-5.00pm and  
every Saturday, 10.00am –  
1.30pm.



## Leaving the Library

When I have finished I will leave the library.

The first set of doors will open away from me.



The second set of doors will open towards from me.



## Whitehaven Library Opening Times

Monday – 9.00am – 5.00pm

Tuesday - 9.00am – 6.00pm

Wednesday - 9.00am – 5.00pm

Thursday – 9.00am – 6.00pm

Friday – 9.00am – 5.00pm

Saturday – 10.00am – 2.00pm

Sunday – CLOSED

## Contact Us

Tel – 01946 506400

<https://cumberland.gov.uk/contact-a-library>

<https://www.facebook.com/CumberlandLibraries/>



<https://www.yourlibraryapp.com/CWFLibraries>